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## **Navicare Medical Claims Clearinghouse Ranked Number One by Providers in KLAS Year-End Report**

*2008 Top 20 Best in KLAS Awards report recognizes the company's  
superior value and service to its clients in 2008*

**Atlanta, December 16, 2008**—Navicare, a leading provider of Web-based claims management solutions for physician practices, today announced it has been named "Best in KLAS" for the clearinghouse services market segment as part of the 2008 Top 20 Best in KLAS Awards report. KLAS is the leading source of information on healthcare information technology vendor performance.

KLAS evaluations focused on comparing the features and functionality of professional service vendors, including Emdeon, Ingenix ENS, Allscripts Payerpath, RelayHealth, ZirMed, Gateway EDI, MedAvant, Office Ally, The Consult ECP and Availity. Survey results came from participants that contacted KLAS, as well as from vendor clients that KLAS identified.

Key Navicare related findings include:

- An overall score of 92.5 out of 100, the highest score among all 11 vendors rated.
- 98 percent of clients said they would buy Navicare again.
- On a scale of 1-9, Navicare received an 8.25 from respondents for getting their Money's Worth from their services and an 8.18 for their Real Problem Resolution, the highest score amongst all vendors in this category.

"As economic conditions become more challenging, healthcare providers are under tremendous pressure to make every investment – and every dollar – count," said KLAS President Adam Gale. "The Best in KLAS awards were created to help providers make smart buying decisions, allowing them to cut through the hype to identify companies, products and services that are the best-performing in the healthcare industry. The 2008 Best in KLAS honorees represent a select group of healthcare software and services vendors that have demonstrated leadership in working with customers to resolve issues and match expectations to reality."

"There is not a more gratifying compliment than to have our valuable clients speak so highly of us, especially to their peers," said Jim Denny, CEO of Navicare. "The 'Best in KLAS' distinction also validates our tireless efforts to provide innovative technology and industry-leading client service. We are truly humbled by this recognition and certainly share it with our clients, employees and partners."

Navicare's Web-based account receivables management solutions automate receivables processes, including patient eligibility verification; primary and secondary claims reimbursement; rejected and denied claims management; electronic remittance posting; claims and remittance reporting and analysis; and patient statement processing. Through

the use of these solutions, physician practices can increase profitability through improved claims reimbursement and staff productivity.

For more information, please visit: [www.klasresearch.com](http://www.klasresearch.com).

### **About KLAS**

KLAS is a research firm specializing in monitoring and reporting the performance of healthcare vendors. KLAS' mission is to improve delivery, by independently measuring vendor performance for the benefit of our healthcare provider partners, consultants, investors, and vendors. Working together with executives from over 4500 hospitals and over 2500 clinics, KLAS delivers timely reports, trends, and statistics, which provide a solid overview of vendor performance in the industry. KLAS measures performance of software, professional services, and medical equipment vendors. For more information, go to [www.KLASresearch.com](http://www.KLASresearch.com), email [marketing@KLASresearch.com](mailto:marketing@KLASresearch.com), or call 1-800-920-4109 to speak with a KLAS representative.

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### **About Navicure**

Navicure is a leading Web-based medical claims clearinghouse that helps physician practices increase profitability through improved claims reimbursement and staff productivity. Serving thousands of physicians in practices nationwide, Navicure's solutions automate account receivables processes, including patient eligibility verification; primary and secondary claims reimbursement; rejected and denied claims management; electronic remittance and posting; claims and remittance reporting and analysis; and patient statement processing. Navicure's solution is supported by its unique 3 Ring™ Client Service. Based in Duluth, GA, Navicure was ranked #1 in the *KLAS 2008 Ambulatory EDI Claims Clearinghouse Report* ([www.klasresearch.com](http://www.klasresearch.com)), and has ranked among the fastest growing companies nationally in both the 2007 and 2008 *Deloitte Fast 500*. For more information, please visit [www.navicure.com](http://www.navicure.com).

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