



**Contact:** Julia Gardial  
Dodge Communications  
678-879-1929

[jgardial@dodgecommunications.com](mailto:jgardial@dodgecommunications.com)

## **Navicare Announces Epic Integration for its Patient Payment Solution**

*Navicare® Payments™ now streamlines payment, collections and automation for Epic users*

**Atlanta, September 7, 2017-** [Navicare®](#), a provider of integrated cloud-based medical claims management, patient payment and healthcare data analytics solutions, today announced the integration of Navicare® Payments™ with Epic solutions. The integration will allow Epic users to enjoy enhanced usability of Navicare's automated patient payment solution through their existing Epic system, including MyChart, providing access to a full range of patient payment options on one, consolidated platform.

Infirmiry Medical Clinics, a multi-location practice based in Mobile, Alabama is the first to use Navicare Payments with Epic integration. Tony Palazzo, vice president of finance at Infirmiry Medical Clinics, said about the integration, "Our team needed a payments solution that integrated with Epic to help us increase patient collections through improved pre-service cost estimation and time-of-service credit card on file (CCOF) processes. We also wanted to reduce the amount of paper statements sent to patients and post payments automatically to improve front-office staff and the billing team's workflow. Navicare Payments seamlessly integrates with our existing platforms, allowing our teams to streamline work and provide patients more billing options than ever before."

Navicare Payments' Epic integration allows users to:

- **Process patient payment through Epic.** Navicare Payments integration allows users to process payments, including cash, check, credit or debit card, HSA, FSA and payment plans, directly within their Epic system, such as MyChart, the Epic Welcome Kiosk and Epic Resolute, including collecting time-of-service payments within Epic for either co-pay or an outstanding balance.
- **Automate patient payment and billing tasks.** Integration functionality includes automated posting of patient payment to the correct patient account within Epic. Users also benefit from the ability to automate other billing tasks, such as payment plans and processes.
- **Consolidate vendors and streamline processes.** Epic integration provides users with a single platform with which to capture and manage all sources of revenue in their healthcare organization, while reducing manual or redundant processes such as dual entry of patient demographic information.

"Navicare is proud to provide Epic users with the integration needed to improve processes for capturing patient payment, and increasing efficiency and patient satisfaction," said Jim Denny, founder and CEO at Navicare. "Integration will only grow as a priority, which is why Navicare is committed to developing flexible, industry-leading solutions to integrate into organizations' workflows to facilitate easier claims management and patient billing."

Learn more about Navicare Payments and Navicare's full suite of revenue cycle management solutions [here](#).

## **About Navicare**

Navicare® is a provider of integrated cloud-based medical claims management and patient payment solutions that enable healthcare organizations of all sizes to increase revenue, accelerate cash flow, and reduce the cost and effort of managing claims, patient billing and payments, and healthcare data analytics. Serving more than 100,000 providers nationwide, Navicare's solutions integrate with industry-leading practice management systems and open software as a service (SaaS) companies. Navicare's complete healthcare revenue cycle management platform, Navicare® Total RCM Platform™, combines payer medical claims processing and patient billing with an advanced healthcare business intelligence dashboard utilizing real-time data to continually optimize operational workflow and financial results. Navicare's unique 3-Ring® service supports every client with trained, experienced analysts who guarantee that every call will be answered within three rings. Navicare is the exclusive claims clearinghouse and patient payments solution of the MGMA Executive Partner network. The company received the 2017 Best in KLAS® ranking for the claims and clearinghouse (over 20 physician) segment. Navicare was also the top-ranked end-to-end revenue cycle leader in three categories as part of the 2016 Black Book™ RCM Survey. For more information, please visit [www.navicare.com](http://www.navicare.com), or follow [@Navicare](https://twitter.com/Navicare) on Twitter.

###