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## **Navicare Completes Successful ICD-10 End-to-End Testing**

*Clients demonstrate ability to submit correct claims, confirming Navicare's ICD-10 early preparation and readiness*

**Atlanta, March 12, 2015**—[Navicare](#), a provider of cloud-based healthcare billing and payment solutions, today announced several of its clients successfully completed ICD-10 end-to-end testing with eight Medicare Jurisdictions in January 2015. The testing enabled clients to demonstrate they can submit claims including ICD-10 codes to Medicare, and it showcased Navicare's readiness to help clients through the ICD-10 transition.

Navicare's systems have been ready for end-to-end testing since June 2013, and the company has continuously worked to ensure clients have everything they need to be prepared for the October 1, 2015, ICD-10 implementation deadline. The clients who participated in testing received payer file acknowledgements (999), payer claim level responses (277) and electronic remittance advice (835) from all jurisdictions that were able to provide this information. Navicare will be participating with all 16 Medicare Jurisdictions during the April 2015 testing period, which automatically qualifies them for the third round of testing in July. In addition, they are conducting testing with Aetna, Humana and Tricare for Life.

"We're thankful to have partnered with Navicare because they have been ready for end-to-end testing and have guided us through the entire process," said Christine Heenan, manager, physician billing and operations at Broward Health. "Testing allowed us to identify areas where we are 100 percent ready for the transition, and it also gave us an early opportunity to identify areas where we still have updates to make prior to the deadline."

"Our recent ICD-10 readiness [survey](#) results indicated that almost half of respondents are already conducting testing or are planning to," said Ken Bradley, vice president, strategic planning and regulatory compliance at Navicare. "We can't stress enough the importance of internal and external testing as part of preparation efforts, and ensuring our systems are ready well in advance has been a top priority for us. It's one of the many things we've been doing to make sure there is minimal disruption to our clients' workflows, revenue cycles and ultimately quality of care they provide, once October 1, 2015, arrives."

"Navicare's training resources have helped our practice stay on track with our ICD-10 preparations so that we were able to participate in the first round of end-to-end testing," said Kirk England, billing operations systems analyst at Hematology-Oncology Associates of CNY (HOA). "We plan to benchmark results from the first round and reference them as we continue to improve our processes and conduct additional training. Navicare made it easy to transition to 5010, and they're helping us make this transition as easy as possible."

With the large increase in codes from ICD-9 to the ICD-10 code set, it is imperative that healthcare organizations remain on schedule with training and preparation efforts for the

October 1, 2015, implementation deadline. In addition to supporting clients with end-to-end testing efforts, Navicure will continue providing ICD-10 resources and tools on its [ICD-10 Hub](#) to support all healthcare organizations through the transition process.

### **About Navicure**

Navicure's cloud-based healthcare billing and payment solutions help healthcare organizations of all sizes increase revenue, accelerate cash flow, and reduce the cost of managing insurance claims and patient payments. Serving more than 50,000 healthcare providers nationwide, Navicure's technology solutions automate account receivables processes, including claims management; patient eligibility verification; remittance and denial management, including automated secondary claims filing, appeals, and posting; reporting and analysis; and patient payment collections at and near the time of service. Navicure's solutions are supported by its unique 3-Ring® Client Service which guarantees that a client service representative will answer every client call in three rings or less, even during times of transition such as 5010 and ICD-10.

Navicure is the exclusive billing and payment solution of the MGMA AdminiServe® Partner Network and an MGMA Executive Partner. In the past seven years, Navicure has been included among the top three clearinghouses in a field of more than a dozen solutions ranked by KLAS® ([www.klasresearch.com](http://www.klasresearch.com)), winning "Best in KLAS" distinctions in 2008, 2010 and 2012. Navicure also received the 2013 Gold Stevie Award for Healthcare Customer Service Team of the Year as part of the 2013 Stevie Awards for Sales and Customer Service. For more information, please visit [www.navicure.com](http://www.navicure.com).

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