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## **Navicare® Payments™ 2.0 Improves Automated Patient Pay**

*Latest product update features electronic statement capabilities to simplify workflow and improve revenue cycles*

**Atlanta, April 9, 2015** – [Navicare®](#), a provider of web-based healthcare billing and payment solutions, today announced the availability of [Navicare Payments](#) 2.0, an enhanced version of its platform that facilitates patient cost estimation and the billing and payments process for healthcare organizations. The latest release, which builds on the platform launched in August 2014, will further enhance Navicare Payments' automated processes for estimating and collecting payments at or near the time of service.

The updated platform helps organizations reduce bad debt, accelerate cash flow and reduce administrative costs associated with patient collections. Furthermore, the Navicare Payments Care Estimator™ product provides patients with greater price transparency by generating a cost of care estimate at the time of service. This enables users to secure a commitment for payment at the time of service either on a one-time basis or through a payment plan. Navicare Payments facilitates the secure storage of credit or debit card information and the patient's pre-authorization to charge the card once the payer remits its portion, reducing the time from the date of service to final payment.

For healthcare organizations that still prefer to bill patients versus gaining pre-authorization of charges, Navicare Payments 2.0 enables its users to eliminate the cost and time spent preparing and sending paper statements. The latest enhancement enables users to send statements and collect from patients electronically. This provides the average practice the opportunity to save thousands of dollars each month, accelerate patient collections and provide greater convenience.

"As healthcare organizations are faced with re-assessing business processes due to a continued rise in patient financial responsibility, they are increasingly looking for solutions that will provide them with peace of mind they will get paid," said Jeff Wood, vice president of product management at Navicare. "Navicare Payments 2.0 makes collecting from patients faster and easier, especially when compared with traditional patient collections models. We're helping organizations achieve payment efficiency through a process that has long been leveraged in other industries to ensure they have all the necessary tools and resources to operate a healthy revenue cycle."

### **About Navicare**

Navicare's web-based healthcare billing and payment solutions help healthcare organizations of all sizes increase revenue, accelerate cash flow, and reduce costs associated with managing insurance claims and patient payments. Serving more than 60,000 healthcare providers nationwide, Navicare's technology solutions automate account receivables processes, including claims management; patient eligibility verification; remittance and denial management including automated secondary claims filing, appeals,

and posting; reporting and analysis; and patient payment collections at and near the time of service. Navicare's solutions are supported by its unique 3-Ring® Client Service which guarantees that a client service representative will answer every client call in three rings or less, even during times of transition such as ICD-10. Navicare is the exclusive billing and payment solution of the MGMA AdminiServe® Partner Network and an MGMA Executive Partner. For more information, please visit [www.navicare.com](http://www.navicare.com).

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