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Navicure Recognized as #1 in Three End-to-End RCM Categories by Black Book™

Top rankings in five categories highlight strength of Navicure's® Total RCM Platform™

Atlanta, September 23, 2016—[Navicure](#), a provider of cloud-based healthcare claims management, patient payment and data analytics solutions, today announced they received number one rankings in client satisfaction and client loyalty across three revenue cycle management (RCM) categories in the [2016 Black Book™ RCM survey](#), including:

- RCM for small, rural and critical access hospitals under 100 beds
- RCM for physician practices and clinics
- Patient payment technology

In addition, Navicure received top rankings in two additional categories, highlighting how the Navicure Total RCM Platform supports healthcare organizations of all sizes.

"It's clear from the Black Book rankings that Navicure's Total RCM Platform is helping healthcare clients improve their financial and operational results, regardless of the size of their organization," said [Jim Denny](#), founder and CEO of Navicure. "It has always been our goal to provide the very best technology, combined with unmatched client service. Whether it's claims management, patient billing and payments, or reporting and analytics, product and service are equally important. It's nice to see that our clients recognize it."

Black Book conducts polls and surveys with healthcare executives and front-line users about their current technology and service partners, and awards top-performing vendors based on 21 performance indicators related to client experience, loyalty and customer satisfaction. Black Book surveyed more than 5,000 management and user-level RCM clients about the three main components of the end-to-end revenue cycle—Patient Access Management, Health Information Processing and Post-Encounter Process—to determine the top performers.

"As RCM transformation disruption accelerates, the top rated vendors are allowing providers access to the expertise to structure systems and processes that contribute to their unique financial imperatives and strategic goals," said Doug Brown, Managing Partner of Black Book. "What was once considered a back office function just a few years ago, has evolved into a full end-to-end system that begins even before patient registration."

Navicure's Total RCM Platform integrates payer and patient billing with an advanced analytics dashboard utilizing real-time data to continually optimize operational workflow and financial results. It enables healthcare organizations of all sizes to increase revenue, accelerate cash flow, and reduce the cost and effort of managing insurance claims, patient billing and payments, and analytics, and is supported by Navicure's award-winning 3-Ring® Policy. This ensures every call is answered in three rings or less by a trained, experienced analyst. To learn more, visit www.navicure.com.

About Navicure

Navicure is a provider of cloud-based healthcare claims management and patient payment solutions that enable healthcare organizations of all sizes to increase revenue, accelerate cash flow, and reduce the cost and effort of managing insurance claims, patient billing and payments, and data analytics. Serving more than 90,000 healthcare providers nationwide, Navicure's complete healthcare revenue cycle management platform integrates payer and patient billing with an advanced analytics dashboard utilizing real-time data to continually optimize operational workflow and financial results. Navicure's unique 3-Ring® service supports every client with trained, experienced analysts who guarantee that every call will be answered within three rings. The 2016 Black Book™ RCM Survey recognized Navicure as the top-ranked end-to-end revenue cycle leader in three categories. Navicure is the exclusive claims management and patient payment solution of the MGMA Executive Partner network. For more information, please visit www.navicure.com, or follow [@Navicure](https://twitter.com/Navicure) on Twitter.

About Black Book

Black Book™, its founders, management and staff do not own or hold any financial interest in any of the vendors covered and encompassed in the surveys it conducts. Black Book reports the results of the collected satisfaction and client experience rankings in publication and to media prior to vendor notification of rating results and does not solicit vendor participation fees, review fees, inclusion or briefing charges, and/or vendor collaboration as Black Book polls vendors' clients.

Since 2000, Black Book™ has polled the vendor satisfaction across over thirty industries in the software/technology and managed services sectors around the globe. In 2009, Black Book began polling the client experience of now over 540,000 healthcare software and services users. Black Book expanded its survey prowess and reputation of independent, unbiased crowd-sourced surveying to IT and health records professionals, physician practice administrators, nurses, financial leaders, executives and hospital information technology managers. Over 4,891 users participated in the 2016 polls of RCM client experience in a sweeping seven month set including eight separate studies. Additionally, 1,900 respondents that have not yet fully implemented or optimally using RCM outsourcing or technology provided insight on budgeting, adoption plans, factors driving RCM decisions and vendor awareness. 2,924 representatives of physician practices, groups and clinics, not affiliated with hospital system ownership also participated.

For methodology, auditing, resources, comprehensive research and ranking data see www.blackbookmarketresearch.com.